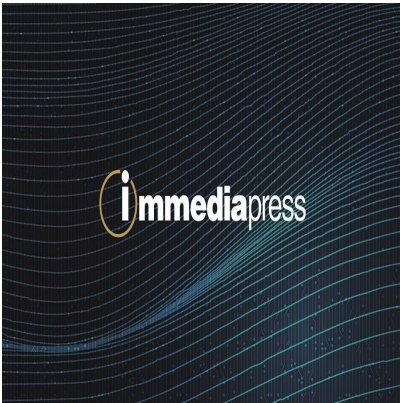




Suvoda makes Sofia AI assistant available for clinical trials to drive faster answers and action

Descrizione

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Key Takeaways

CONSHOHOCKEN, Pa., Oct. 13, 2026 /PRNewswire/ • Suvoda, a global clinical trial technology company, today announced that Sofia, its AI assistant on the Suvoda Platform, is ready for all new clinical trials using Suvoda RTSM/IRT or Suvoda eCOA. Sofia gives sponsors, CROs, and sites faster access to trial data and the ability to act on it through AI built for regulated clinical research.

• Sofia handles the routine operational work so that sponsors, CROs, and sites can focus on the decisions that require their judgment, said E.K. Koh, Chief Product Officer, Suvoda. We built it with the rigor clinical trials demand because in this environment there is no room for a wrong answer.

Clinical trial teams manage high volumes of time-sensitive work. They track drug inventory, review shipment details, monitor patient visit schedules, and manage questionnaire compliance across global sites. Checking those data streams can pull attention away from patients and judgment-intensive decisions. Sofia is designed to change that equation. The goal is to make complex, fast-moving trial data more accessible so teams can focus their attention where human expertise matters most.

Sofia launched first with early adopter companies that helped shape it before today's expansion to all new Suvoda RTSM/IRT and eCOA trials.

As an early adopter, we were impressed by how quickly our teams incorporated Sofia into their daily workflow, said Dawn Sorenson, Director, IRT Center of Excellence, Daiichi Sankyo. The platform's ability to summarize documentation and answer operational questions makes information more accessible and reduces the time spent navigating systems or pulling reports. Tasks that once required multiple steps can now be addressed through a simple conversation, creating meaningful

efficiency gains across study operations.â?•

Built differently than general-purpose AI

Some AI tools apply a large language model to a problem and hope the output is accurate. Sofia is built differently. Conversational AI maps each questionâ??s intent to Suvodaâ??s validated knowledge space, where subject matter experts have translated expert guidance into validated skills. Those skills execute against live study data within a governed framework that protects the study blind and creates the audit trail clinical trials require. Today, Sofia supports more than 40 topics and is expanding continuously.

From information to action

Sofia does not stop with just answering questions. For authorized users, Sofia can execute system actions on their behalf in a single conversation. Before acting, Sofia summarizes what it will do and asks for confirmation. Every action is attributed to the requesting user, governed by existing roles and permissions, and captured in a full audit trail.

Sofia recently received the PM360 Innovation Award in the Artificial Intelligence category, reflecting the pragmatic yet innovative approach Suvoda took to create Sofia. Early adopters were instrumental to creating a system that really works for what study teams need.

Frequently Asked Questions

Q: How does Sofia handle data privacy and security? A: Sofia operates with a zero-data retention policy, never uses customer data to train public models, and scopes every userâ??s access to exactly what they are already authorized to see within the Suvoda Platform.

Q: How is Sofia different from a general chatbot? A: Sofia is a purpose-built, deterministic AI assistant that executes Suvoda-authored expert instructions against live clinical trial data within a governed framework, and it can also take authorized system actions on a userâ??s behalf after obtaining confirmation from the user.

Q: What languages does Sofia support? A: Sofia responds in the language of the question, supporting global sponsor, CRO, and site teams operating across time zones and regions.

Media Contact:

Robin AbadÃa

Director, External Communications, Suvoda

marketing@suvoda.com

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