



Skymetrix Research: 40% of Airline Invoices Still Paper & Errors Costing Industry \$4.6 Billion Annually

Descrizione

COMUNICATO STAMPA - CONTENUTO PROMOZIONALE

LONDON, May 19, 2026 /PRNewswire/ - Skymetrix, the aviation cost management company, today published findings from a major study of airline invoice digitization. Analysing 1.12 million fuel and airport charge invoices across 31 airlines during 2024-2025, the research found that 40.3% of invoices still arrive as unstructured documents - paper, scanned PDFs, or email-attached PDFs - requiring manual data entry into financial systems.

Combined with chronically low rates of detailed invoice verification, Skymetrix estimates this contributes to an "invisible surcharge" of \$4.6 billion in undetected errors paid out by airlines globally each year - roughly an eighth of the industry's total net profit.

Key findings

In response, Skymetrix has launched AI Invoice Automation - a touchless invoicing solution designed to help airlines eliminate manual invoice processing, improve verification accuracy, and reduce operational leakage at scale.

"Airlines operate the most advanced machines on earth, yet 40% of the invoices those operations generate still arrive in formats that a computer cannot read. Once an invoice has to be re-keyed, error becomes statistically inevitable - and once it reaches the ledger, the cost of fixing it disappears into the noise. The "invisible surcharge" is the financial consequence." - Michael Scheidler, CEO, Skymetrix

About Skymetrix Skymetrix is the leader in airline cost management solutions, with 25 years of experience and a customer base spanning 135+ airlines, including 7 of the 10 biggest airlines in Europe. The company combines AI-powered technology with deep industry knowledge to help airlines reduce direct operating costs, save time, and increase profitability.

www.skymetrix.com

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